

into the FUTURE

BRINGING LIFE-CHANGING CARE TO THE NORTH SHORE

SHIE

New tools and tech transforming care at LGH p. 3,6 & 7

40065475

Fighting the first wave of COVID

HOW OUR COMMUNITY FORTIFIED THE FRONTLINE p.12





IT TAKES A COMMUNITY

to fight COVID-19. **Thank You North** Shore for staying the distance.

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Photos: Cover & above: Mike Wakefield. ICU cover stars: Dr. Rob Fingland, RN Melissa Graf & RT Breanna Mercer.

Hips Hips Hooray!



LESS PAIN; shorter hospital stays; faster recoveries. That's the future of hip replacement surgery at Lions Gate Hospital.

With the purchase of a Hana Orthopedic Surgery Table (a.k.a. the Hana table), the hospital's orthopedic team looks forward to offering direct anterior hip replacement procedures for patients suffering from a range of debilitating hip conditions.

"There's a real patient need for this procedure and we think it's going to improve the outcomes of our hip replacement patients," says Dr. Rick Nadeau, part of the orthopedic surgical team that has been championing the use of the Hana table at LGH for the past two years. "As well as better early pain relief and improved mobility, this procedure increases the possibility that patients can go home much sooner after surgery, potentially even the same day."

The table, which was designed specifically for hip and lower limb surgery, allows surgeons to access the pelvis by making an incision at the front of the hip. Cutting through muscle results in a lot of postoperative pain, but this anterior approach reduces the level of muscle trauma compared to the traditional posterior surgery, which requires a larger incision. Less pain leads to increased mobility and the need for fewer painkilling drugs post surgery.

This method also decreases the risk of dislocation, increases stability of the hip replacement and enables patients to be up and moving to begin rehab with less discomfort.

The Hana table cost \$108,000 with a full set of accessories. The purchase was made possible by a donation from North Shore couple Mike and Joan Michalson, for whom we are extremely grateful.

"The four of us that are going to be doing this operation are very excited for the opportunity that the Michalsons have given us to really meet the needs of our community," says Dr. Nadeau. "I think we are going to see tremendous support from patients once the program is fully operational and they can see the full potential of the procedure."

The first surgeries at LGH using the Hana table were performed in mid-September. As many as 500 patients per year will benefit thanks to the generosity of the Michalsons. □

A CRITICAL Development



The Emergency Department sees more than 65,000 visitors a year and approximately 70% require advanced levels of care to treat multiple health conditions. While they are too sick or unstable for a regular ward, these patients do not require the moment-to-moment care needed by those in the Intensive Care Unit (ICU).

The new CCU will have 12 single rooms with ensuite bathrooms to provide patients and their families with enhanced privacy, a comfortable



leading the charge for a new Critical Care Unit. Above: A rendering of the proposed unit, which will cater to are too complex for a regular ward.

66 Over 1,400 patients a year require critical care services at LGH. **?**

capacity. Jeannie, who supported Rod during a health scare last year, says: "We've used the hospital enormously as a family and it is very much part of our community and our life. Our children and grandchildren were born here and after Rod's acute pneumonia scare last year, we've experienced firsthand the high level of care that Lions Gate Hospital can give."

Join Rod and Jeannie by donating at lghfoundation.com/donate or mailing a cheque to the Foundation. It will take us a step closer to our goal to open the unit by early 2022.

space to consult with their care team and room for rehabilitation activities.

The unit will be the first in the hospital to feature innovative antimicrobial copper countertops and work surfaces for enhanced infection control management.

Each room will be equipped with the latest medical monitoring technology and staffed by critical care specialists.

If the CCU had been built at the start of the COVID-19 crisis, it would have been the destination for many COVID patients who didn't need intensive care but required advanced care and constant monitoring in a protective environment.

Over 1,400 patients a year require critical care services at LGH and we must raise \$8.5 million to refurbish a space on the hospital's second floor.

LGH supporters Rod & Jeannie Senft are leading the campaign to build this new unit. As well as making a significant financial contribution, the

North Shore couple are co-chairs of the campaign to increase critical care



CELEBRATING LGH



LGH FOUNDATION would like to thank the thousands of people across the North Shore for their support during LGH Week, which ran from July 25-31.

Close to \$35,000 was raised for patient care at the hospital through in-store promotions with our Community Partners: Save-On-Foods, McDonald's, London Drugs, Delany's, Cobs Bread, Canadian Tire and Boston Pizza. Funds were also raised through art and dance activities and participation in online events including Virtual Trivia Night and the Sound of Love concert.

Thank you for making the third annual LGH Week the most successful yet.□

EXTRACURRICULAR RECOVERY

THANKS TO A THOUGHTFUL \$70,000 donation by the Rina M. Bidin Foundation, young patients being treated at the Carlile Youth Concurrent Disorders Centre now have access to a wider range of lifeenhancing "after-hours" activities.

The Carlile Centre, which opened its doors three years ago, provides a wide range of integrated services for youth dealing with both acute mental health and substance use challenges. The Carlile Lifestyle Enhancement Initiative enables patients to participate in a range of activities and experiences more easily available to their peers in the community.

Treatment hours at the Carlile Centre are similar to a regular school day, which leaves young patients with lots of free time on their hands in the late afternoon and on weekends.

"We recognized that too much spare time is not healthy for anybody, especially if someone is suffering from substance use," says Dr. Jordan Cohen, Medical Manager at the Carlile Centre. "So we have tried to put a lot more into the programming with the help of our youth care workers on our team." As well as regular group activities such as music and art therapy, martial arts, drumming, and yoga, weekend day trips that enable patients to enjoy the local outdoors – such as paddleboarding and snowshoeing – are now possible thanks to the Enhancement Initiative.

Staff at the Centre have been building partnerships with indigenous support groups and funding from the Rina M. Bidin Foundation has enabled the expansion of culturally sensitive care and activities for young indigenous patients. □



HELPING HANDS

LGH FOUNDATION and Amica Helping Hands Foundation have teamed up to help support vulnerable seniors on the North Shore.

With the creation of the Amica Compassionate Fund, community care workers can now cover the cost of essential items to improve quality of life for seniors who are struggling to stay in their homes while receiving medical treatment.

Frontline staff in North and West Vancouver make over 38,000 community visits a year and many of the people they support are seniors living in poverty.

Money from the fund can be used to pay

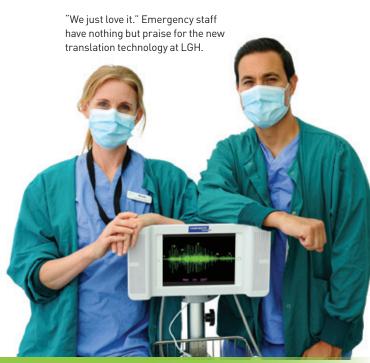
for supports such as food, cleaning services, prescriptions, pest control and emergency transport.

Rich Lawrie, a social worker on the North Shore who once had a client who sold her wedding ring to make ends meet, says the fund is already having a significant impact in the community.

"I have to give credit to the Amica organization. I have been using this fund for a couple of months and it's amazing. As a social worker it's a dream come true," he says. "I love this fund because it's like spackle – it covers many of the cracks in the social safety net."

Residents from Amica Lions Gate, Edgemont Village and West Vancouver attended a ceremony to announce the Compassionate Fund in February.

HEALTH BEAT



NO MORE INCOMMUNICADO

IMAGINE BEING IN THE MIDST of a medical emergency, with high-tech equipment beeping and attentive nurses and physicians hovering over you. But when asked a question, you cannot clearly explain how you're feeling or use the right words to describe what you're experiencing.

It's a challenge often faced by patients and medical professionals, especially in a diverse community such as the North Shore.

Which is why the multi-modal translation units recently purchased through the Foundation's Patient Experience Fund* are such a game changer for LGH.

The translator tablet features two options: a live video link with a translator, or a voice-activated virtual interpreter to help health care staff and their patients communicate more effectively with each other.

With hospital visitors severely limited during this COVID-19 crisis, the portable translator proved to be an invaluable tool for staff. Between March and June, more than 800 translation calls in a variety of languages, including Farsi, Russian, Bengali, Mandarin, Cantonese and American Sign Language, have been made on behalf of patients.

The multi-modal translation units are available as individual tablets or mounted on wheels for ease of use. Two units are currently in use at LGH (one of which was paid for by an anonymous donor) with another eight on order. Including the price of real-time translation services, the total cost of the program is \$280,000.

*The Patient Experience Fund (PEF) was launched in 2018 to fund health care innovation and technology. Projects supported by PEF are suggested by staff and physicians.

THE FINAL TEAR DOWN

PAUL MYERS, the local philanthropist who donated \$25 million to LGH and inspired the \$100 million campaign to build a leading-edge Medical & Surgical Centre at LGH, was the guest of honour at an event to mark the latest phase of development – the demolition of the old power plant and smoke stack.

The new energy plant is already operational and once the final demolition work is completed, construction on the Medical & Surgical Centre can begin.

The facility, which will serve as a hub for acute and remote services for the North Shore and Coastal region, will include eight state-of-the-art operating rooms, a therapeutic healing and elder-friendly environment, a virtual health care centre serving more than 180,000 people, as well as 108 patient rooms.

Due to a rise in construction costs, the provincial government confirmed an additional \$88 million in funding to ensure that the scope of the project is unchanged and planning remains on track. The project is now budgeted at \$254 million.

Ryan Beedie, who successfully steered the campaign to raise more than \$104 million in just 17 months, was also in attendance.

Once preparation of the site is completed, construction of the Medical & Surgical Centre is due to start in the summer of 2021.



Paul Myers and Ryan Beedie mark a new phase in the development of the Medical & Surgical Centre.

FROM FRONTLINE TO FACETIME

Registered Nurse Shanee Myles conducts a virtual session for the North Shore Pediatric Asthma Clinic.

THE WORLD HAS EXPERIENCED

some profound changes over the last six months, including the way in which heath care is delivered.

At the start of the public health emergency, North Shore health care teams had to fast-forward plans to implement telemedicine. For many patients, this has provided invaluable support, enabling them to connect directly with LGH care teams, while allowing physicians to administer treatment and continue social distancing.

North Shore care teams were able to adapt to a COVID-19 reality so quickly due to some solid behind-the-scenes planning over the previous year, combined with the timely investment of \$655,000 from the Foundation's Patient Experience Fund.

In March, with non-urgent face-to-face appointments cancelled and visitor restrictions in place, the virtual health care team at Vancouver Coastal Health were able to accelerate the introduction of telehealth that many assumed would be years away.

Virtual health works best for a growing number of areas including everything from telepharmacy and stroke videoconferencing to wound management and monitoring of elderly patients faced with complex chronic care issues.

Virtual health projects that LGH staff and physicians are currently involved in include Virtual Rounds, which enables allied health team members such as social workers, dieticians, physiotherapists and pharmacists to meet virtually to discuss a patient care plan and assess and integrate those needs as a team.

Allied health professionals across the hospital were able to continue their morning huddle with the frontline staff on the COVID-19 Unit without the risk of exposure to coronavirus.

Some conditions, while not immediately life-threatening, can cause great discomfort and more severe health outcomes if not treated in a timely manner. The staff running the LGH Wound Clinic were able to continue care and treatment of wounds through this virtual approach, which helped to prevent infections and increase comfort for patients.

All outpatient and community physiotherapy programs at LGH including OASIS – the osteoarthritis service, the Hand Clinic and the Neuro Rehab Outpatient Program could continue remotely, ensuring that these patients suffered minimal disruption to the care they needed for their ongoing recoveries.

Virtual health is a growing part of the delivery of health care, and when the Medical and Surgical Centre opens at LGH in 2024, it will have a dedicated telehealth centre. Thanks to your support, teams on the North Shore have a head start on the future.

To learn more about virtual care and the new donor-funded mission control centre at LGH, please visit lghfoundation.com/virtual-care.

Your Generosity is our State of the state of

Goodwill, grit and a great deal of planning ensured that Lions Gate Hospital successfully navigated the first wave of the COVID-19 crisis

BY GARY CARR

AMIDST THE BACKDROP of a once-in-a-lifetime global pandemic, LGH care teams were some of the first in Canada to feel the effects of COVID-19, as the North Shore found itself in the spotlight as the country's original epicentre for the disease.

Thankfully, frontline and support staff at Lions Gate Hospital had spent the previous weeks hard at work making sure the hospital was ready to deal with the incoming health crisis.

With widespread uncertainty about how the virus was being transmitted and overwhelming concern for the safety of patients and care providers, LGH teams set in motion an accelerated program of upgrades that would keep everyone safe and provide COVID-positive patients with the very specific conditions that they needed to survive and recover from the virus.

The list of things that needed to be done to prepare staff, physicians and the hospital itself for COVID-19 patients was a long one. In just two weeks, Canada's first COVID-only unit was up and running, the ICU had fully isolated patient units and new negative pressure rooms, while additional capacity was created to deal with an anticipated surge in COVID-positive patients. As Patient Care Coordinator for the 2 East ward that eventually became the COVID-19 Unit, Jo-Ann Huber knew it would take an enormous effort to get things ready in the scant days they had. But where to start?

"From negative pressure rooms to new ante rooms to installing medical air throughout all of our 30-plus beds, we required big physical changes to our 2 East rooms," Jo-Ann recalls. "And there was no time to sit back and carefully plan the renovations when you're aiming to have everything completed and operational in less than two weeks."

Climbing a North Shore mountain would have seemed less daunting some days, as each task her team crossed off the to-do list seemed to generate another one they had to deal with.

"I've been at LGH for 38 years," she says, "and I met a lot of people I've never run into before as we worked through this, because so many of us from across the hospital needed to work closely together.

"From electricians and carpenters to maintenance and our leadership team, we made sure we had everything we needed to safely support these critically ill patients." With no time to budget for the urgent renovations, Jo-Ann appreciated LGH Foundation stepping in without hesitation to fund many of these changes.

"The Foundation supported so much of what we desperately needed," she says. "From the renovations to equipment like ventilators and monitors, without the support of our donors and the quick action of everyone involved, we would have had a much tougher time being prepared."

SAFETY FIRST

Even before the physical changes were complete, other vital pieces of the puzzle were put in place, such as boosting the supply of Personal Protective Equipment (PPE), obtaining ventilators and drilling staff in new infectioncontrol protocols. They also had to continuously absorb fast-changing information on the best treatment options for patients.

Although staff in the new COVID-19 Unit and the ICU were accustomed to treating high-acuity patients, the level of detail the care team needed to follow when treating COVID patients was vast. (L-R) Breanna Mercer, Respiratory Therapist, Dr. Rob Fingland, Medical Director of the ICU, and Melissa Graf, Registered Nurse, say extraordinary teamwork and public support took some of the pressure off during the most stressful days of the first wave of this pandemic.



In his role as Medical Director of the Intensive Care Unit (ICU), Dr. Rob Fingland witnessed these new demands firsthand.

"Our work changed dramatically at first because we didn't know exactly what we were getting into at the start of it all," he says. "But the team learned very quickly the challenges we were facing."

"One of the things COVID-19 proved to me – and our other ICU physicians – is the value of our hardworking staff," he says. "Their attention to detail and hard work is what got some of these extremely sick patients through their illness."

"From learning new treatment protocols on the fly to helping families communicate with critically ill patients through Zoom, there was a lot of innovation in a very short time," he adds. "I think they're remarkable."

LIKE NEVER BEFORE

LGH medical teams are now on standby for the second surge of coronavirus. While they know they have the tools and expertise to fight COVID-19, they'll have a new major challenge, says Dr. Fingland. "In March, we shut down a lot of the hospital. In planning for the next phase, we intend to keep things going so we continue to care for the other patients as well as deal with the pandemic."

Karin Olson, Vice President for the Coastal Community of Care, has seen many momentous changes over her 35-plus years in health care. She echoes the appreciation felt by all LGH staff for the many sets of hands that pulled together to do what was needed, when it was needed.

"Without the hard work of our staff, physicians and North Shore residents through the Foundation, we wouldn't be celebrating what we've accomplished so far," she says.

COMMUNITY SUPPORT

On March 19, LGH Foundation launched the North Shore COVID-19 Emergency Response Fund to support patients and staff impacted most by the coronavirus pandemic.

To date, 2,540 donors have raised \$2.1 million. More than \$1 million has been spent to purchase equipment and supplies including ventilators, respiratory aids, physiological monitors, iPads, patient lockers, portable ultrasound machines, mattresses, humidifiers and stretchers.

The remainder will be used to support staff and patient care through the fall surge and future COVID-related crises.



SOLITARY SURVIVOR

Aliens, hallucinations and solitary confinement: LGH patient Brian Dougherty takes us inside his battle with COVID BY **YOLANDA BROOKS**

oronavirus stole four weeks of Brian Dougherty's life but thanks to LGH staff and physicians, access to the right technology and his previous good health, he survived his brush with the deadly virus.

For 50 years, Brian had managed to avoid a stay in hospital. That changed dramatically in late March when he was admitted to the Emergency Department with severe shortness of breath.

For two weeks prior he'd been suffering from fevers, terrible night sweats and debilitating headaches. Hoping his symptoms would subside, he stayed home. But when his breathing got progressively worse, Brian was whisked off by ambulance to LGH Emergency.

After "the best health exam I ever had," he was admitted to the ICU, where he was attached to a respiratory device that pumped moist air into his lungs. As his condition stabilized, he was moved to the COVID-19 Unit. As well as enduring the physical symptoms and hallucinations caused by brain swelling, being a COVID-19 patient was a very lonely experience. Other than the four brief daily medical checks by staff "dressed like aliens," Brian's smartphone was his only connection with family and the outside world.

"The most traumatic part of it was being stuck in a hospital for a month," he says. "I'm a Type-A, driven kind of guy and it is effectively solitary confinement. I was hooked up to this machine from a cord, so I couldn't really go further than eight feet from this machine. If I stuck my hand out of the bathroom while still attached to the eight feet of cord, I could basically go to the bathroom."

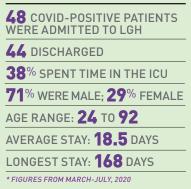
Recuperation was a long, slow process and Brian was hooked to a variety of respiratory aids for several weeks to give his lungs time to recover and enable him to go home and continue his convalescence. "Certainly in my life I've never been through anything worse. It is a terrible thing to go through but I'm living, the treatment worked and here I am. I'm very grateful for that part."

Although Brian is back to his normal routine – including a return to the accountancy practice he's had on the North Shore for close to four decades – the disease has had a lasting impact. He has experienced the intermittent return of symptoms, lost 35 lbs and has been left with 65% lung capacity; unlike muscle mass, it can never be regained and the walk up the hill to his North Shore home now leaves him a little puffed. All told, however, he is thankful for having had access to life-saving technology at LGH.

"This experience made me realize that the whole process is more than the people," says Brian. "I have nothing but praise for all the staff, but you have to match the expertise of the well-trained staff with the latest technology to end up with the optimum result. That is what's going to make future patients, with whatever their issues happen to be, better. Lions Gate Hospital Foundation performs a very important function by raising money for the hospital to ensure that we all have the latest technology."

Now, Brian is part of a project to track and monitor the health of COVID-19 patients. More is being learned every day about the longterm impacts on health, and the knowledge learned from the first wave of survivors will help refine treatment and follow-up care for future patients.

***COVID AT LGH**



INSPIRED BY CARE

Honouring donors who go above and beyond for LGH BY YOLANDA BROOKS & GARY CARR



GENEROSITY IN BLOOM

Made up largely of Taiwanese immigrants, the Orchid Club has spent decades lifting up each other and LGH

symbol of good luck and prosperity in many cultures, the orchid is known for its delicacy and grace, but also its strength.

It's these qualities that continue to inspire the 100 or so members of the Orchid Club, a group of committed donors who have supported multiple LGH Foundation campaigns since 1991. Club members, many of whom are Taiwanese immigrants new to Canada, also support each other, helping to ease the feelings of isolation that can often accompany living abroad in a new culture.

"Coming from the same country and having similar backgrounds, the Orchid Club provides our mothers a sense of community where they can share their experiences and help each other," says Yi-Fang Chen (pictured above-right), one of the club's current leaders.

With most of its members living on the North Shore, Yi-Fang says supporting LGH is particularly important because of the role the hospital plays in their community.

"Former members started volunteering at LGH years ago and then realized that our club could help by fundraising as well. That's how we started supporting the hospital in many different ways."

Philanthropy is crucial to the group, and they're proud their donations have benefited a growing number of projects and patients over the years, including North Shore Hospice, critical care equipment and the Medical & Surgical Centre.

This year, the club agreed to be lead sponsor of the Community Cares Gala (which was postponed due to COVID), an event their members have championed since its inception five years ago. "It's a very enjoyable way to celebrate with others in the community and to raise money for LGH at the same time," says Yi-Fang, who looks forward to taking part when the event is rescheduled in 2021.

CARE AND CARE ALIKE

The excellent treatment afforded his family inspired one scholar to return the favour with a lifetime of thoughtful giving

r. A. H. Somjee, known to friends as "Som," is a scholar of the world and longtime friend to Lions Gate Hospital. Inspired by his late wife Geeta, a love for his chosen home and a spirit of thankfulness, Dr. Somjee has created a legacy of kindness that will last well beyond his remarkable lifetime.

Born in Madhya Pradesh in central India in 1925, the professor emeritus has spent his career researching and writing about political systems, democracy and development in India and South East Asia. Upon completion of his PhD at the London School of Economics, he spent over a decade teaching in India and the U.K. He came to Canada in 1965 to join the department of political science, sociology and anthropology in the early days of Simon Fraser University.

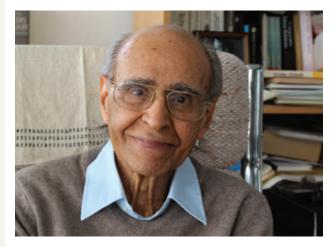
Following surgery for Geeta, who was a respected academic in her own right, the Somjees made their first donation to the hospital in the 1970s. It has remained a cause close to their heart ever since.

"Lions Gate Hospital treated Geeta very well and we decided to make a donation. As time went on, we increased our donations."

In 2003, touched by the care his brother Sam received at the hospital's chemotherapy clinic, the couple decided to do something more to support LGH. Thanks to prudent financial planning, they were able to set up the Dr. A. H. and Dr. Geeta Somjee Endowment for Cardiology and Oncology.

Beyond the endowment, Dr. Somjee has made annual contributions, which have supported many notable projects at LGH, including The HOpe Centre, North Shore Hospice and the upcoming Medical and Surgical Centre. He has also made a gift in perpetuity that will support future patient care.

In honour of his philanthropy, Dr. Somjee has been a member of the Foundation's Chair's Circle since 2008. [See page 14 for details of membership.]







LGH celebrated International Nurse Day with a delivery of more than 1,000 meals for LGH and North Shore community health care staff. Paid for by Olympic gold medallist Tessa Virtue and her partner, Maple Leafs defenceman Morgan Rielly, it was the largest food donation made to staff during the first wave of the pandemic. Later in the day, Tessa surprised and delighted staff with a meet and greet in the LGH atrium.

NORTH SHORE SPIRIT

A salute to the many ways our community stepped up for frontline and support staff at the height of the COVID-19 pandemic BY **YOLANDA BROOKS**



(•) STEP BY STEP Inspired by a similar project in the U.S., photographer Eva Grace launched the Front Steps Project to take portraits of local families at home during isolation. Not only did Eva document a unique period in our lives, she gave generously of her time and services while the families paid for their five snapshots with a donation to LGH. Eva hoped to raise \$5,000 from the project. She ended up with a total of \$17,000.



★ SHELTER FROM THE STORM Thanks to the generosity of the Djavad Mowafaghian Foundation and two local hotels, health care employees who were physically distancing from their families or needed to rest and recharge between long shifts and long commutes were able to stay overnight at local hotels. Eligible frontline employees spent a total of 489 nights at the Lonsdale Quay Hotel and the Seaside Hotel at Shipyards.



★ FEEDING THE FRONTLINES During a time of financial hardship, the hospitality sector fed our staff and boosted morale with donated meals, drinks and snacks. Small local restaurants, large national chains and other local companies donated or paid for meals to staff who were working under extremely stressful and sometimes restrictive conditions due to enhanced infection protocols. In total, more than \$130,000 worth of food was delivered, including: 7,095 meals • 12,882 beverages • 11,521 snacks. • POP-UP PPE As COVID-19 spread across continents, PPE became hard to source. Thankfully, everyone from local businesses such as opticians and dentists to school PACs and groups of friends, chipped in to donate their own supplies. In total, we received: 77,996 masks • 14,307 boxes of gloves • 11,478 face shields • 901 pairs of goggles • 849 gowns. These donations supplemented our supplies and ensured staff had enough PPE to meet the stricter infection control protocols put in place.

thank /

➔ HEAR THE CHEERS

At 7 p.m. from March until June, pots banged across the Shore and cheers and sirens rang out around LGH as first responders circled the hospital. While only staff in the Emergency Department were visible, employees across the hospital were listening, watching and appreciating the sounds of community support.



International Dance Day, Kahlena Movement Studio,

• GRIN AND GROOVE On

led by Karen Kobel, brought smiles and music to LGH when they turned up to dance on a soggy evening in April. Dancers performed their socially distanced routines for the residents and staff at Evergreen House before joining the 7 p.m. cheer in front of Emergency.

• Students from Irwin Park Elementary show their love.

ART FROM THE HEART The hospital received hundreds of goodwill messages and artwork from individuals, schools, business and community groups which were displayed on our Well Wishers' Wall at the main entrance and on notice boards across the hospital. They were seen and appreciated by everyone.



THESE ARE JUST A HANDFUL of the kind-hearted supporters who stepped up during the crisis. The Foundation would like to acknowledge everyone who made a donation or gave a gift in kind. Your thoughtful actions made a difference and we cannot thank you enough for your love, goodwill and generosity. ■

For more information on the Foundation's response to the COVID-19 crisis, please visit .ghfoundation.com/covid19 -response



2020 CHAIR'S CIRCLE

LGH FOUNDATION celebrates the philanthropic spirit of supporters who have made significant donations by welcoming them to our Chair's Circle. With cumulative contributions of \$100,000 or more, members of the Chair's Circle make a life-saving difference to medical care on the North Shore.

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We would also like to extend our thanks to those Chair's Circle members who wish to remain anonymous.

Learn more about becoming a member at lghfoundation.com/chairs-circle



WITH SINCERE GRATITUDE

I'VE BEEN WORKING at Lions Gate Hospital for 38 years. I've been a bedside nurse most of those years but I took on the role of Patient Care Coordinator on 2 East – the cardiac unit – four years ago and I've been here ever since.

We developed the COVID Unit at the beginning of March and we so appreciate the efforts of donors, who have been fantastic.

Some of the money needed to prepare the unit and buy equipment such as the cardiac monitors to support patients who were coming to Lions Gate Hospital came from donations from North Shore residents. You also provided us with supplies of PPE.

The cards that we've received, the posters from the community and the food that was delivered – the staff really appreciated it all. When they were on this unit, staff were not permitted to go out in the rest of the hospital or into the community to buy food, and your acts of kindness helped us get through some hard shifts.

I want to thank LGH Foundation for their ongoing support right from the beginning and I can't thank our donors enough for what they have done.

Jo-Ann Huber

Patient Care Coordinator, LGH COVID-19 Unit

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