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Main cover photo courtesy of Mike Wakefield. Cover star: Dr. Titus Wong, VCH Microbiologist.

A Breath of Fresh Care



BY GARY CARR

PATIENTS WITH RESPIRATORY illnesses will be able to breathe a little easier as a direct result of the Gooding Family Foundation and their donation of two new Pulmonary Function Test (PFT) labs to Lions Gate

These sophisticated pieces of equipment, which cost \$150,000 per unit, enable physicians and respiratory therapists to gauge how well a person's lungs are working.

PFTs measure key factors such as lung capacity, as well as rates of oxygen flow and diffusion, and are vital to help care teams support people dealing with a variety of chronic lung conditions such as asthma, bronchitis and emphysema, allergies, and respiratory infections such as pneumonia and COVID-19. Test results are often used to check lung function before surgery or to assess the effectiveness of treatments.

The equipment comes with a flexible 3D arm so that patients in wheelchairs can more easily be accommodated. Advanced visual software also makes analysis and diagnosis faster and more precise for the LGH respiratory team.

"These new labs are a big step forward because they allow us to get a more accurate picture of how our patients' lungs are functioning," says LGH Respiratory Therapist Christine Wong. "They also make it easier for the patient to go through the testing and can be far less distressing for people who can sometimes be anxious about the testing."

With the increased accuracy offered by the new labs, Christine and her respiratory therapist colleagues have been able to modify the testing process to avoid several types of procedures that people struggling with lung issues typically find challenging. The team is also hoping to increase the volume of tests they can conduct from the current 262 per month.

Lisa Holden of the Gooding Family Foundation, who visited LGH for a demonstration of the new equipment, says: "We're grateful for the opportunity to provide this new technology that will best support the respiratory health of many patients – both now with our COVID-19 challenges and for years to come."

The new PFT labs replace aging models, and their arrival is particularly timely as an increased number of LGH patients are suffering from long-term lung issues after contracting COVID-19. □

Changing Face of COVID



AFTER 493 STRAIGHT DAYS of treating COVID-19 patients, Lions Gate Hospital reported zero COVID admissions on June 8.

Between the second wave of the pandemic, which began in October 2020, and the end of the third wave in April, 222 COVID-positive patients were admitted to LGH.

As cases spiked during the third wave, staff and physicians had to open an additional COVID unit on the fifth floor to accommodate the growing number of patients.

When the third wave subsided in May, elective surgeries returned, and staff are now working hard to clear the backlog.

Community donations played an important role in enabling the hospital to expand COVID services. Last year, the Foundation was able to invest \$1 million from the North Shore COVID-19 Emergency Response Fund in

life-saving equipment and supplies.

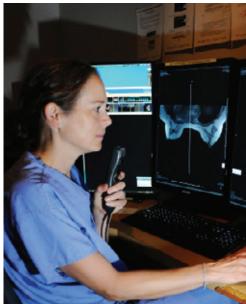
The Foundation continues to support COVID care in 2021. Funding included a \$50,000 donation from the Huscroft Family to support a mask testing lab to ensure the integrity of supplies. Thanks to donors, we were also able to purchase a kidney dialysis machine for the Intensive Care Unit, which treated many COVID patients in need of life-saving dialysis.







From North Shore Hospice to Evergreen House, the ICU to Community Health, our frontline staff were at the heart of our community's response to the COVID-19 pandemic. These photos by North Shore photographer Carol Horn are part of an online collection on Instagram - @Frontline FacesofCOVID. LGH staff Dr. Donald Ginsberg (Hospice), Mohammad Al-Araih (ICU), Lesley Bennett-Scott (Home & Community Care) and Rem Gonzales Galura (Evergreen House) are among the local health care workers sharing their stories.



VIRTUAL VICTORIES



MIXING IT UP. the virtual variety show for LGH, was the Foundation's most successful fundraiser of the year. Featuring renowned musicians, local performers and staff, the online event raised an amazing total of \$780,149 (net) for the Emergency Mental Health Campaign.

With no face-to-face opportunities available for the past 18 months, the Foundation had to reimagine its fundraising calendar to ensure that donations continued to come in despite pandemic restrictions.

We'd like to thank the Mixing

It Up Organizing Committee, event guests and our sponsors for their support.

In addition to Mixing It Up, the Foundation hosted other initiatives online, including the Asian community event Harmony for Healthcare, which raised more than \$280,000 earlier this month: the video series Your Mental Health: and Med Ed – the medical education conference for students.

The Foundation is planning to host in-person events for the coming year, with some new virtual events thrown into the mix.

Stay up to date by visiting lghfoundation.com/events.

LET YOUR SPIRIT SOAR

A STRIKING EAGLE POST, carved from cedar by renowned Coast Salish artist Sinàmkin - Jody Broomfield, has been gifted to the North Shore Hospice by Squamish Nation. The beautiful new installation was unveiled at a small ceremony attended by Squamish Nation hereditary Chief Gibby Jacob, the artist and hospice staff. The new addition to the garden, which had been a long-held dream of palliative care physician Dr. Anis Lakha, will provide a source of solace, inclusion and reflection for patients, their families and staff







for many years to come.

WOMEN GIVING BACK

WHEN SOFTWARE SUPPORTING the MRI breast cancer screening program at LGH failed, patients had to trek to New Westminster, Surrey and even Abbotsford to access services.

More than 500 women a year relied on the screening program, the only one of its kind available in the Vancouver Coastal Health (VCH) region.

The computer-aided detection software is used by radiographers to screen women who have recently been diagnosed with breast cancer and require surgery. "You can have multiple cancers in one breast and sometimes we can only tell that by using MRI," says LGH Radiographer and Women's Imaging Specialist Dr. Bobbi Jo Coldwell (pictured left). "If a woman can have an MRI before her surgery, it greatly impacts her surgery."

The screening program was also available to women with an increased risk of breast cancer,

including those with a family history of the disease and women who had previously received radiation therapy as children.

With no money in the budget to replace the obsolete software, staff in the Medical Imaging Department turned to the Foundation's Women's Giving Circle for help.

Thanks to a donation of \$50,000, the new CAD software was purchased and installed in the spring, and now women from North Vancouver and across Vancouver Coastal Health once again have access to this potentially life-saving service.

"I would sincerely like to thank the Women's Giving Circle for their generous contribution. It will really make a difference in our ability to do our work and it will definitely help many, many patients," says

The donation for the updated MRI software was one of many gifts made to vital services by the Women's Giving Circle in 2020/21. □



WAVE OF GENEROSITY

A \$2.65 MILLION GIFT from Seaspan North Vancouver and the Dennis and Phyllis Washington Foundation to Lions Gate Hospital will have a major impact on critical and virtual care services across the North Shore and beyond.

A portion of the donation – \$1.5 million – enabled the Foundation to surpass its goal to raise \$9.4 million to build the High Acuity Unit*, which is expected to treat up to 1,400 seriously ill patients each year. (See story on page 7 for the latest update.)

"This commitment is a direct reflection of who we are and what we strive to be as an engaged, supportive and committed company to our employees and to our community," says Mark Lamarre, CEO of Seaspan Shipyards.

The Seaspan gift also included a \$1.15 million investment in virtual care that will enable LGH to improve access to services for patients across the North Shore, the Sea-to-Sky communities, the Sunshine Coast and the rural communities of Bella Bella and Bella Coola, through video visits, home health monitoring and secure messaging, as well as the adoption of new virtual health platforms.

Judy Savage, President & CEO of LGH Foundation, says: "We are extremely grateful for this timely contribution from Seaspan and the Dennis and Phyllis Washington Foundation. There has never been a greater need for critical care services in our community and this donation ensures that Lions Gate Hospital can move forward with the project that will provide advanced care to patients with complex and challenging health issues."

*Formerly known as the Critical Care Unit

Seaspan, and Judy Savage pictured with Seaspan and LGH staff at the company shipyards in North Vancouver.

(L to R) Kyle Washington, Executive Chairman of

AIR THERAPY

A HANDHELD DEVICE FUNDED through a donation from the Royal Canadian Legion Branch 114, Lynn Valley, has saved patients with difficult-to-heal wounds from amputation and further surgery.

Wounds need oxygen to heal, but blood flow is often poor and standard dressings provide protection from infection but limit oxygen flow.

The OxyGeni unit provides a continuous supply of oxygen directly through a special dressing, which is applied to the patient's wound to promote faster wound closure and reduce pain.

The device was recently used to successfully treat a cancer patient whose skin was damaged by radiation. Twenty years ago she had a lumpectomy, radiation and chemotherapy to treat breast cancer. When the cancer returned recently, she had a mastectomy followed by more radiation.

Surgery was one option available to repair her damaged skin but she instead opted for oxygen therapy. Within five weeks of using the OxyGeni unit every day, her skin was completely healed.

"I want to say thank you so much for this particular machine. It has really helped a number of people in terms of saving their limb or saving them from a highrisk surgery," says Rosemary Hill, Enterstomal Therapist with the surgery program at LGH. □



Enterstomal Therapist Rosemary Hill models the new OxyGeni handhel device, which provides more options for the treatment of wounds.



CHANGE IS COMING FAST to

Lions Gate Hospital. Thanks to the enduring support and generosity of our donors, three major developments and upgrades will transform surgical, critical and emergency care services on the North Shore.

In the biggest campaign in the Foundation's history, \$104 million was raised to help build a new medical and surgical centre. The centre is now known as the Paul Myers Tower, with construction kicking off earlier this summer.

As well as eight new operating rooms, a pre- and post-operative unit, a medical device reprocessing unit, a telehealth unit and a primary care centre, the six-storey facility will provide 108 patient beds in 84 single rooms, all with private ensuite washrooms.

"Paul Myers' initial leadership gift of \$25 million inspired a remarkable community fundraising effort to invest in the future of health care and I would like to extend my heartfelt appreciation to all those who supported the historic \$100 million campaign," says LGH Foundation President & CEO Judy Savage. "This will be an exciting time for us all to see the new Paul Myers Tower rise from the ground to herald a new era of health care on the North Shore."

The final project has been budgeted at \$310 million and is expected to be completed in 2024.

On the second floor at LGH, work is now well under way for the new High Acuity Unit (formerly known as the Critical Care Unit).

With 12 single-patient rooms equipped with the latest monitoring and support equipment, the unit will be staffed by specialized critical care staff who will treat up to 1,400 patients each year with advanced care needs.

The High Acuity Unit, which is funded by \$10.3 million in community donations, is set to open in spring 2022. Not only will this new unit provide a secure, ready-made environment for patients with highly infectious diseases including COVID-19, it will give us a glimpse of the new care environment that will be available to all future patients in the new tower.

The project is scheduled to open next year.

LGH is the only major hospital in the region without a mental health emergency assessment unit but with the support of our donors, \$5.3 million has been raised and a new unit will be open in November 2022.

Since the last Emergency

Department upgrade in 2009, the number of visitors to LGH emergency has risen from 40,000 up to 65,000 a year. Of that number, 3,500 need emergency care for mental health and substance use issues.

With beds, private meeting rooms, a dedicated area for youth and enhanced safety features, the specialized unit within the **Emergency Department will** provide rapid access to care in a safe and secure setting for up to eight adults and vouth.

In addition to these improvements, the triage zone is also being redeveloped with a new patient assessment area, enhanced infection control, improved sightlines and increased security.

Scheduled for completion in November 2022, the changes will ensure a more comfortable, safe and secure environment for everyone seeking emergency care at LGH.

LGH Foundation thanks everyone in the community for their thoughtful contribution to these projects. These three developments will ensure that LGH is better equipped to deal with future health crises, and our patients receive enhanced care in an environment that represents the very best of 21st century health care.

HOSDITAL CLEAN-Thyself

The Advanced Ultra Clean Emergency
Department uses copper fixtures and other cutting-edge
self-cleaning techniques to make LGH safer and more
efficient for patients and staff BY LESLEY EVANS OGDEN

LIONS GATE HOSPITAL has a new line of defence to combat pathogens and keep patients safe – the Advanced Ultra Clean Emergency Department.

The Infection Control teams at LGH and Vancouver Coastal Health are in the process of installing the most advanced Infection Prevention and Control (IPAC) Emergency Department in British Columbia.

Hospital-acquired infections have long been a significant concern. "High touch surfaces are places that often get contaminated," says microbiologist Dr. Titus Wong, Vancouver Coastal Health's Regional Medical Director of Infection Control.

Even before the COVID-19 pandemic, infections like Methicillin-resistant Staphylococcus aureus (MRSA) and Clostridioides difficile (C. difficile) were on the hospital's radar. But as one of the locations affected early in the pandemic, Lions Gate Hospital was "at the tip of the spear" as far as infection control, says Dr. Wong. The COVID crisis enhanced his motivation to be forward-thinking, launching the project in a desire to go above and beyond to keep the hospital environment safe for all patients and staff.

As a first step, Dr. Wong sought seed money from LGH Foundation to formally study the effectiveness of different infection-control products. From his team's research, he concluded that there were two ways to attack the issue. One is careful handwashing every time staff, patients and visitors touch a surface, combined with excellent cleaning and disinfection.

But to have someone constantly coming in to clean high touch surfaces like light switches, toilet flush handles, countertops, railings, grab bars, entry door buttons and door handles is intrusive. So Dr. Wong's team needed to find a way to bridge the gap between daily or twice daily cleaning times by adding a second approach: self-cleaning technologies.

Removing high touch surfaces altogether is the No. 1 option. That means that technologies like motion-sensitive water faucets, toilet flushes and light switches are part of the solution. For necessary structures like intravenous (IV) poles, Dr. Wong's team studied microbekilling technologies that use copper.

The anti-microbial benefits of copper are well known. Put simply, explains Dr. Wong, "copper can punch holes into bacteria." It is an effective anti-microbial surface known to defeat a range of disease-causing organisms. The drawback with using copper instead of metals more commonly employed in hospital equipment (such as stainless steel) is that it's more expensive. Adding copper and copper alloy products as part of the overall infection-control upgrade was only possible thanks to a generous \$250,000 lead donation from the West Vancouver 2010 Legacy Foundation.

So far, two isolation rooms and their adjoining washrooms have been completely retrofitted with new copper products that include copper toilet seats, overbed tables, bed rails and door handles. Although the upgrades make a huge difference, the addition of copper to fixtures and fittings is not always obvious to the naked eye. "They don't necessarily look orange or copper-coloured," says Dr. Wong.

There are more copper products still to come, explains Andrew Tung, Director of Special Projects with Vancouver Coastal Health. The next phase of the project will see the rest of the department retrofitted and the delivery of new waiting room furniture with copper-infused arms made from a polymer injected with copper. "We're trying to be on the



for a short period to irradiate for disinfection.

"Our Infection Control team at LGH is very excited that we've had the opportunity to contribute to patient safety at the first point of care in our Emergency Department by implementing this innovative copper fixture project and other cutting-edge technologies such as patient bathroom UV disinfection," says Dr. Lisa Li, Medical Microbiologist and Infection Control Officer at LGH. "We look forward to incorporating other engineered solutions in order to ensure a safer journey for patients and to support better care on the LGH campus."

The Emergency Department is the busiest in the hospital and more than 65,000 visitors each year will benefit from the greater protection these measures provide.

"When patients come in, they should know that all of these emergency rooms will be outfitted with technology that is constantly





killing microbes in real-time," says Dr. Wong. The upgrades complement rather than replace the already excellent cleaning and disinfection provided by the hospital's Environmental Services Group and may also improve cleaning staff disinfection speed, leading to decreased room turnover and patient wait times.

Funding the Future

The Advanced Ultra Clean Emergency Department is just the first step in the hospital's transformation of infectioncontrol practices.

The High Acuity Unit, which is due to open early next year, will feature copper fixtures and fittings and ultraviolet C sanitization thanks to a \$320,000 donation from the Dawn and Axel Rehkatsch Foundation.

The biggest IPAC project of all – the high-tech Paul Myers Tower (PMT) - will be funded through a game-changing copper donation worth \$750,000 from Teck Resources. Just one of the reasons why the PMT will be the most advanced medical facility in B.C. when it is completed in 2024.

DOUBLING OUR VISION

A second MRI machine will provide a faster journey to diagnosis and treatment

BY YOLANDA BROOKS



Live-saving imaging closer to home

he Magnetic Resonance Imaging (MRI) machine at Lions Gate Hospital is the workhorse of the Digital Imaging Department.

It performs more than 8,000 scans a year and it runs 24/7. But still, this is not enough. The most critical patients who require diagnosis receive immediate attention, but for people with non-urgent conditions, there is a six-month wait time. At the moment, 50% of patients within the LGH catchment area must go into Vancouver for an appointment.

Although their lives are not in immediate danger, these patients will undoubtedly suffer discomfort and uncertainty as their treatment is put on hold, waiting for an appointment.

With your help, LGH can purchase a second MRI machine to increase scanning capacity, reduce stressful wait times and decrease the need for unnecessary travel for those who would benefit from expanded MRI services closer to home.

WHAT EXACTLY IS MAGNETIC RESONANCE IMAGING?

MRI is a high-tech diagnostic tool that uses radio waves and a powerful magnetic field to generate detailed images of organs, tissue, bones, joints and physiological processes.



This minimally invasive technology allows radiologists to detect and diagnose illness and injury.

MRI is part of a suite of digital imaging technologies in use at LGH. It is particularly effective for diagnosing and monitoring:

- Brain and spinal injuries
- Stroke, dementia, epilepsy and multiple sclerosis
- Brain and spinal tumours
- Soft-tissue and bone tumours
- Cancer assessment (including breast and prostate)
- Joint abnormalities and musculoskeletal injuries

The radiology team is planning to purchase the latest technology available to hospitals – a 3-Tesla scanner, which can produce more detailed images at twice the speed of the 1.5 Tesla MRI currently in service. Funds raised will help purchase a new MRI machine, renovate the Medical Imaging Department to accommodate a new MRI unit and upgrade mechanical, electrical and structural systems.

With a second MRI in operation at LGH, thousands of patients with debilitating and painful but non-life-threatening conditions, as well as those coping with cancer, stroke, brain disorders and major joint injuries, will have easier access to diagnosis and treatment.

LEADING THE WAY

The project to expand MRI services at LGH is off to a great start, thanks to Annabelle Gaffney and her late husband George, who donated a leadership gift of \$1.5 million to get the campaign underway (read more on the next page).

Please join George and Annabelle and help us reduce delays and prevent unnecessary patient stress and suffering by making a donation to the campaign.

Vancouver Coastal Health will fund all ongoing operational costs for the expanded unit.□

Learn more and donate at: lghfoundation.com/MRi2.

LEGACY

or more than three decades, George and Annabelle Gaffney have touched the lives of many through their acts of kindness and philanthropy.

During George's career with the Royal Bank of Canada, giving back to the community became a regular part of the couple's life together.

Their charitable work continued long after George's retirement and their active spirit of generosity culminated in two extraordinary gifts to causes close to their hearts - LGH Foundation and the Rick Hansen Foundation.

In December of 2020, a few months before he passed away, George and Annabelle gifted \$2 million to each foundation.

"We always wanted to leave something in our will for LGH," George explained. "The closer I got to the end of my journey, the more I realized I didn't want to wait for my passing. We decided to make the donations while I was still living."

The couple gave \$1.5 million in honour of renowned North Shore oncologist Dr. Paul Klimo to support the purchase of a new MRI for LGH. "Three years ago, I was diagnosed with stage 4 prostate cancer," said George. "Fortunately, I met Dr. Klimo and he really got me through the process of medication, surgery, radiation and chemo. He had the perfect bedside manner and we always leave on a

GENEROSITY

high, whatever news he has for us."

The remainder of the gift -\$500,000 - will go towards the construction and furnishing of the new West Vancouver Adult Day Centre, which will include specialized services for people living with dementia. "The West Vancouver Seniors Centre has been at the centre of our community ever since we moved here," says Annabelle. "Helping seniors is high on my list of priorities and the new day care will provide activities and support for people who need it most."

"It is with great gratitude that we accept this gift from George and

Annabelle and George Gaffney's legacy will have an impact on thousands of sick and vulnerable people in our community.

Annabelle," says LGH Foundation President & CEO Judy Savage. "Their act of generosity will have a lasting impact on so many lives and I am grateful for the opportunity to personally thank and recognize George and Annabelle when they made the donation last year." (George Gaffney passed away in June of 2021.)

LGH FOUNDATION AT

As the Foundation celebrates its ruby anniversary, we look back on the millions raised to support crucial medical care and countless community ties forged across the North Shore BY GARY CARR

rom bed races and galas to dunk tanks and duck races, LGH Foundation has always made a splash in its efforts to bring health care improvements to the North Shore, dating all the way back to 1981. Yet hidden behind the fun façade – and the \$225 million raised – over these past four decades lies the true essence of the Foundation's accomplishments: bringing the inspiring work of our Lions Gate Hospital superstars to the attention of the community and galvanizing that community to become champions for health care.

GETTING THE WORD OUT

On the surface, it seems simple: share stories of the work done by LGH staff and care teams with people in the North Shore – and make them our biggest cheerleaders.

But with dozens of other organizations in pursuit of donations, what's the secret to keeping LGH relevant for both staff and residents?

"Over the years, we've worked hard at storytelling, bringing to life the efforts of LGH nurses and doctors, to cafeteria and cleaning staff and rallying thousands of local residents to get involved in their hospital," explains Judy Savage, President & CEO of LGH Foundation.

As head of the Foundation for more than half of the organization's life, Judy has been a vital part of the growth. She sensed the opportunity to bring this non-profit to the next level, and years of working closely with physicians, care staff and hospital leadership has taken the community involvement to a level that many not-for-profits only dream about.

Melanie Mahlman, the first paid President of the Foundation, recalls experiencing this special connection between LGH staff and physicians not long after she took the reins of the fledgling organization in the early 1980s.

"At the time, I was new to fundraising and the profession wasn't really well known or understood like it is today," she explains. "But I quickly found out what an amazing honour it is to be trusted to tell the story of the people who cared for LGH families and patients."

VCH Coastal Interim Vice President Sean Parr has also been impressed by the strength of the partnership with the Foundation, having collaborated on several projects made possible through community donations.

"As someone who was born here at LGH, I feel so lucky to have such a dynamic organization and a committed group of people – both staff and volunteers – to work with on growing health care here in my community," he says. "There are so many things we can be thankful for, things we wouldn't have here at LGH without the Foundation."

DID YOU KNOW?

- More than \$225 million has been raised for hospital and community.
- Lions Gate Hospital Gala has raised more than \$12 million over 20 years.
- The annual LGH Golf Classic has raised \$8 million over 25 years.
- The Foundation hosts the North Shore Health Care Awards.
- Hundreds of volunteers support the work of the Foundation.

FOCUSING THE COMMUNITY ON WHAT'S NEEDED

In 2005, the Foundation launched a campaign to renovate the Emergency Department. Two years later, the organization was at the heart of a community-wide effort to bring the first standalone hospice to the region. These hard-won milestones were followed by one of the Foundation's biggest fundraising achievements, the \$26.5 million HOpe Centre campaign to support mental health care, which was completed in 2012.

There has also been plenty of successful fundraising on smaller projects, where everything from medical imaging equipment like CT scanners and gamma cameras to MRI software and ultrasound scanners are put in the capable hands of LGH clinicians.

Forty years after its founding, the Foundation, sustained by the passion and generosity of the local community, has continued to grow its goals, outpacing even the expectations of its staff.

OPPORTUNITIES STILL TO COME

With the recent completion of the Foundation's largest-ever campaign, the future for health care on the North Shore looks bright. The outpouring of enthusiasm and love that led to more than \$105 million being contributed to the Paul Myers Tower by thousands of North Shore residents was an eye opener for everyone involved.

No one knows for sure what the next 40 years will bring, "but I can guarantee you we'll have a lot of generous North Shore donors involved and there will be some fun along the way," says Judy.







11 MENTAL HEALTH GETS ITS DUE

North Shore residents blew past the \$25 million HOpe Centre goal set in 2012, delivering a facility that reduces the length of inpatient stays and contributes to healing.

2 EMERGENCY ROOM CAMPAIGN MARKS KEY MOMENT

A campaign in 2005 to revamp the cramped ER, with a leadership gift from Jimmy Pattison, raised \$15.5 million – 40% more than in the previous five years combined.

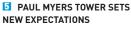


E COMMUNITY CONNECTIONS

Connecting a wider cross-section of local community groups to LGH has led to the formation of an Asian Advisory Committee, the Persian Celebration fundraiser, a Youth Advisory Committee and a Young Professionals Committee.



This \$8.5 million campaign in 2008 helped build the North Shore Hospice, providing a home-like setting for terminally ill patients to live their last days with dignity and compassion.



Ryan Beedie, Judy Savage and Paul Myers launched a historic campaign to build a new surgical centre at LGH.

6 PUTTING THE "FUN" IN FUNDRAISING

The LGH Bed Races at Park Royal is just one great example of the zany fundraisers hosted by the Foundation.

Z EQUIPMENT CAMPAIGNS

The millions raised for state-of-theart medical equipment benefit patients and help to attract top-notch health care professionals to LGH.









2021 CHAIR'S CIRCLE

LGH FOUNDATION celebrates the philanthropic spirit of supporters who have made significant donations by welcoming them to our Chair's Circle. With cumulative contributions of \$100,000 or more, members of the Chair's Circle make a life-saving difference to medical care on the North Shore.

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We would also like to extend our thanks to those Chair's Circle members who wish to remain anonymous.

CORPORATE AND COMMUNITY PARTNERS

The Foundation is pleased to recognize the outstanding generosity of those organizations in our community that have contributed more than \$500,000 cumulatively to local health care.

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Learn more about becoming a member at lghfoundation.com/chairs-circle.



A HELPING HAND

I'M A SOCIAL WORKER ATTACHED TO THE HEALTH CONNECTION CLINIC

supporting older, vulnerable adults on the North Shore. I've worked there for more than five years and the Lend a Hand Fund has been a complete game changer for my practice.

It has allowed me to be an instant responder to what often turns out to be unforeseeable crises and expenses. This can range from emergency dental work to prescription charges that can't be covered, or lack of food. In the past, it wasn't always easy to know where to direct these folks for relief. Luckily, I can turn to Lend a Hand and it is a relatively quick process to get clients the help they need.

We have also occasionally used the Lend a Hand Fund to get extra money to cover a shortfall in the rent while a client is waiting for more secure funding – which can save someone from homelessness.

Recently, we've seen a lot of dental emergencies. In one case, a client couldn't eat properly because of broken dentures. They were losing weight like crazy and were already medically compromised. Thanks to Lend a Hand, we were able to cover the cost of getting the dentures replaced.

Then there's food insecurity. When unforeseen things occur, we are able to provide a grocery card for when the next pension or disability cheque comes in.

The small payments can have as big an impact on someone's life as something more costly. For people surviving in poverty, people in crisis or those who have been financially abused, the Lend a Hand Fund has been such a godsend. I don't know how I can work without it now. It's made me not want to retire! It has had such an impact, not just on my practice but in the entire community I serve. Thank you so much and please, please keep supporting this fund. I think it's irreplaceable.

Rick Lawrie Social Worker, Health Connection Clinic

The Lend a Hand Fund was established with a \$250,000 donation from the Chan Sisters Foundation. Learn more at lghfoundation.com/ north-shore-lend-a-hand-fund.

We've never been fans of long wait times.

Having only one MRI machine in the Sea to Sky Corridor means sending up to 50% of patients elsewhere — and making the rest wait up to six months for a scan. Craftsman Collision's ongoing sponsorship will help Lions Gate Hospital purchase a second MRI and deliver this vital diagnostic procedure to twice as many patients. As a longtime LGH supporter with donations totalling \$1.53 million, Craftsman is pleased to play a role in improving the health care picture on the North Shore.

